

Continuous Glucose Monitoring Eligibility Assessment

'Other' Eligible Conditions; Age Under 21 Years

This form allows a person who is already registered with the NDSS to apply for access to continuous glucose monitoring products through the Scheme. The National Diabetes Services Scheme is an initiative of the Australian Government administered with the assistance of Diabetes Australia.

PLEASE COMPLETE BOTH SIDES OF THIS FORM

Person with 'other' eligible condition

1 Given name(s)

2 Family name

3 Date of birth

 Day / Month / Year

If the person with 'other' eligible conditions is under 15 years old, the "Carer or Guardian" section must also be completed.

4 Medicare card (preferred) or DVA file number

5 NDSS card number

6 Email (preferred method of contact)

7 Mobile number

8 Address where you live

 Suburb State Postcode

9 By signing here, you are confirming that any CGM products supplied to you through the NDSS are for you (the person with an eligible condition named on this form) only, the information you have provided on this form is true and complete, and you agree to the collection, use and disclosure of your information for the purposes set out in this form and the NDSS Registration Form.

I understand giving false or misleading information is a serious offence.

 Signature Day / Month / Year


Carer/Guardian

If the person with the 'other' eligible condition is under 15 years old, or is an adult receiving ongoing care, this section must be completed by a primary guardian or carer.

10 Given name(s)

11 Family name

12 Email (preferred method of contact)

13 Mobile number

14 Address where you live

 Suburb State Postcode

15 By signing here, you are confirming that:

- you are a primary guardian or carer for the person named in Q1 and Q2; and
- any CGM products supplied to you through the NDSS are for use by the person with an 'other' eligible condition named on this form only; and
- the information you and the person with an 'other' eligible condition have provided on this form is true and complete; and
- both you and the person with an 'other' eligible condition agree to the collection, use and disclosure of the provided information for the purposes set out in this form and the NDSS Registration Form, and where you are providing personal information about someone other than yourself, you will advise the other person of the privacy information contained in this form; and
- I understand giving false or misleading information is a serious offence.

 Signature Day / Month / Year


Certifier

To be completed by an authorised health professional, as listed below.

16 Which are you?

Endocrinologist/Diabetologist/
Paediatric Endocrinologist ▶ **Go to 17**

Paediatrician who specialises
in the specific condition ▶ **Go to 17**

None of the above **You cannot certify this form**

17 Does the person use insulin?

Yes ▶ **Go to 18**

No ▶ **Do not continue with this form.**

18 Eligible Condition

State condition specifically as listed in the list of 'other' eligible conditions at ndss.com.au/cgm ▶ **Go to 19**

Condition not listed, please contact the NDSS Helpline on 1300 136 588 or for further information go to ndss.com.au/cgm

Do not continue with this form.

19 Eligibility Criteria

The person meets the following criteria:

- the child/young person is expected to benefit clinically from the use of CGM; **AND**
- the family/carer has the willingness and capability to use CGM; **AND**
- the family/carer has the commitment to actively participate in a diabetes management plan which incorporates CGM;

AND

Category A

aged 10 or under ▶ **Go to 20**

OR

Category B

- aged from 11 to less than 21 years; and **meets one or more of the following criteria** (tick as appropriate)
- frequent significant hypoglycaemia – more than one episode a year of significant hypoglycaemia requiring external, third party assistance; **AND/OR**
- impaired awareness of hypoglycaemia; **AND/OR**
- inability to recognise, or communicate about, symptoms of hypoglycaemia; **AND/OR**
- significant fear of hypoglycaemia for the child/young person or a family member/carer which is seriously affecting the health and wellbeing of the child or young person or contributing to hyperglycaemia as a reaction to this fear.

20 Is the person currently using a CGM device?

Yes – they will continue to use their current CGM device and can access CGM products through NDSS Access Points without requiring a starter kit.

Which CGM device is the person using?

▶ **Go to 23**

Yes – but will commence using a different CGM device and will require a new starter kit. A starter kit will be sent to the health professional listed at 22.

▶ **Go to 21**

No – for new CGM users, a starter kit will be sent to the health professional listed at 22.

▶ **Go to 21**

21 The choice of device to be used remains a decision of the health professional in consultation with the person/family/carer, noting that not all CGM products are indicated for use in all conditions or all age groups. Please view devices at www.ndss.com.au/cgm.

Which device will the person be using?

- Dexcom G4 Platinum
- Dexcom G5 Mobile
- Medtronic Guardian Connect
- Medtronic MiniLink
- Medtronic Guardian 2 Link
- Medtronic Guardian Connect (3)
- Medtronic Guardian Link (3)

22 Contact details for the health professional receiving the starter kit.


Health professional name		
Email		
Clinic/Hospital		
Address line 1		
Address line 2		
Suburb	State	Postcode
Phone number		

23 Certifier details

Your Name		
Medicare provider no.		
Email		
Clinic/Hospital		
Address line 1		
Suburb	State	Postcode
Phone number		

24 By signing here, you are certifying that:

- you have assessed the person named in Q1 & Q2 and confirm that they have met all relevant eligibility criteria, as indicated by your answers; and
- you are aware that not all CGM products are indicated for use in all conditions or all age groups, and have considered available advice about the selected device including the relevant ARTG listing and any specific condition comments (if unsure search the device information at: www.ndss.com.au/cgm); and
- you have obtained informed consent from the person/family/carer for the specific device chosen for use.

Signature	Day	Month	Year
	/	/	/

Privacy disclosure

Diabetes Australia respects your privacy. You can view our privacy policy, which contains information about how you can access and correct your personal information held by us at ndss.com.au or you can ask for a copy by calling the NDSS Helpline on 1300 136 588.

Your NDSS Registration Form contains details about how we use, and who can access, your personal information. This includes information provided in this form.

In addition to the entities identified in the Registration Form, Diabetes Australia may also disclose your personal information provided in this form to NDSS Access Points (pharmacies registered with the NDSS) and also to third parties authorised by the Commonwealth to receive this information.

The Commonwealth may also track your usage of CGM products and your usage may be reported to your treating health professional.

If you choose not to provide us with the information we need, we may not be able to provide you with CGM products through the NDSS.

Lodging this form

This form must be certified by an authorised health professional. Once certified, email to:

ndss@diabetesaustralia.com.au

If you are unable to email this form, please

Post: GPO Box 9824 in your capital city

Fax: 1300 536 953

Need help with this form?

Call: 1300 136 588

Visit: ndss.com.au

TTY: 133 677

Speak and Listen: 1300 555 727

Translation: 131 450

**Further information
on this initiative is available at
ndss.com.au/cgm
or by calling the NDSS Helpline on
1300 136 588**

Update your Personal Details

To help you manage your Eligible Condition and to receive timely news and information from the NDSS, it is important that we have an up-to-date record of your personal details.

To update your details call the NDSS Helpline on 1300 136 588 or visit your preferred NDSS Access Point (usually a community pharmacy). In some instances you may need to supply supporting documentation for example change of name, change of medication/script. Below is a list of details you may need to update:

- Address
- Email
- Phone/mobile number
- Concessional status
- Change of name
- Change of medication.

Access to CGM products

Access to the CGM Initiative will begin once a completed form is processed by the NDSS. You will receive an email confirming the start date.

To access fully-subsidised CGM products, eligible registrants can visit their preferred NDSS Access Point (usually a community pharmacy) and order their approved supplies.

Limits

CGM products have annual limits which have been developed from the manufacturers recommended usage guide. Access to CGM products is calculated on the number of items accessed in the last 12 months from the present date. This determines when you will again be able to order more subsidised supplies.

It is recommended you only order one box of sensors per order, due to their limited shelf life. It is best practice to re-order sensors when you start using your second last sensor in a box, to ensure uninterrupted access to products.

All people accessing CGM products—and their health professionals—should understand the lifespans of the fully-subsidised CGM products available through the NDSS.

Troubleshooting CGM devices

If you are having trouble using your device or you believe that it may be faulty you should contact AMSL for Dexcom products (1300 851 056) or Medtronic for Medtronic products (1800 777 808) in the first instance. Contacting the supplier rather than ordering additional supplies may mean you are able to receive a replacement product from AMSL or Medtronic, without affecting your CGM product limits.

More information

To find out more about access to CGM through the NDSS you can visit ndss.com.au. If you have questions about access to CGM through the NDSS call the NDSS Helpline on 1300 136 588 or email ndss@diabetesaustralia.com.au

If you or your health professional decides to change CGM device, or end access to CGM through the NDSS the form is located here www.ndss.com.au/cgm